

MAINTENANCE GUIDELINES



WOVEN VINYL FLOOR COVERINGS



Convenient

Durable

High-performance

Beautiful

THE ART OF WEAVING



Thank you for choosing Dickson® woven flooring. Soon, you will be taking your first steps on this totally innovative material.

Invented based on extensive research and perfected thanks to Dickson's tried and true experience and know-how, this flooring combines the durable quality and convenient upkeep of vinyl flooring with the aesthetic appeal and enjoyable texture of textile flooring.

We now invite you to discover our smart tips for making the most of your new flooring with the aim of ensuring your utmost satisfaction.

FRAYGUARD®
CLEAN CUT
by **DICKSON®**

THE FIRST WOVEN VINYL FLOORING THAT DOESN'T FRAY

The FrayGuard® technology developed by Dickson minimizes the common phenomenon of fraying when cutting carpeting and boosts the durability of the weave. It guarantees clean-cut edges for fast, efficient, impeccable installation.



> CARE & MAINTENANCE

Easy cleaning by hand or machine

A genuine technical innovation developed for the most demanding public environments, Dickson® woven flooring combines the convenient use and easy maintenance of vinyl flooring with the aesthetic appeal and unique texture of textile flooring.

Dickson's exclusive manufacturing process guarantees the flooring is absolutely impervious to liquids, dust and dirt. The warp and weft yarns are heat-sealed together and assembled to the backing while they're still hot to prevent the penetration of any dirt or liquids in between the fibres so it stays on the surface for easy clean-up.

As with all flooring, maintenance plays an essential role in keeping it looking its best over the long term.

In this document, you will find all our recommendations for maintenance, stain removal and cleaning to keep your Dickson® flooring looking its very best for as long as possible.

> Your colour choice has a significant impact on maintenance

The colour of your flooring directly affects the maintenance requirements. Dirt and stains are less visible on chiné (marbled) shades than solid colours (whether light or dark). Depending on the location and the amount of traffic, this is an important aspect to consider when making your selection.

> Allow the flooring to set. The following waiting periods must be respected before you can fully enjoy your new flooring :

- For normal traffic zones, wait 24 hours after installation is complete before using the room.
- Wait 72 hours before proceeding with the first deep cleaning.
- Wait 72 hours before placing or arranging furniture in the room.

> End-of-work cleaning:

- If the worksite has been well protected, a «deep cleaning» type of cleaning-up will be sufficient (see page 6).
- If the worksite has not been well protected, before making a deep cleaning, spot the stained areas, determine the nature of the stains and then, depending on their nature, refer to the stain removal products or solutions guide on page 11 to effectively treat these stains. In the case of an unspecified origin of the stains, successively carry out tests with the various stain removal solutions proposed.

> Effective maintenance absolutely must include 3 types of actions:

- 1 PROTECTION
- 2 REGULAR CLEANING
- 3 DEEP CLEANING

1 PROTECTION

> Take preventative measures

- Most dirt comes from outdoors. Installing well suited doormats at the entranceways will prevent 80% of the potential dirt and moisture from penetrating the premises. This provides many advantages, such as lower cleaning and maintenance costs, and a longer life for your flooring.
- The barrier area is divided into three zones:
 - A first zone outside which will remove the most coarse dirt (earth, gravel, ...)
 - A second zone inside which will remove the finer dirt (dust, moisture ...)
 - And a third area that will retain the finest dust and residual moisture.

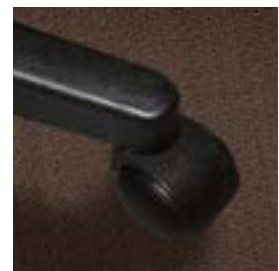
For each area there is a suitable carpet.

- To remain effective, doormats should be vacuumed regularly (depending on traffic).

> Protect the flooring from potential physical damage

- **Legs on furniture** with angular or protruding ends or that must support heavy weights (large cabinets or tables) should be placed on smooth protective pads to avoid damage to the flooring.
- **Casters on office chairs**, rolling cabinets and trolleys should have a soft edge wheels. Replace any hard or angular casters with soft-edged wheels.

Never use rubber materials (oil from the rubber can cause permanent discolouration of the flooring).



2 REGULAR CLEANING

> Vacuuming

- Vacuum your flooring regularly to keep dust at bay.
- It is important to identify the amount of traffic expected for each area in order to accurately determine just how often you need to vacuum.



> Spot/stain removal

- Stains/spills should be cleaned up as quickly as possible, when they are still fresh, and then rinsed with clear water. See page 11 for recommendations for stain treatment.



> Washing

- Dilute the neutral detergent (or alkaline if very dirty) according to the recommendations of the manufacturer
- Using a soft bristle broom, mop the floor with the solution.
- Wait a few minutes and then rinse with clear water.
- Dry the surface with a water vacuum cleaner or a soft microfibre rag or the equivalent.



SMART TIP

For large areas, regular cleaning can be done with an automatic washer

see step

3

3

DEEP CLEANING WITH AN INJECTION/EXTRACTION CARPET CLEANING MACHINE

(see machine guide pages 7 to 9)

- The area to be treated must first be carefully dusted.
- In case of stained or very dirty areas, spray a solution of diluted detergent according to the manufacturer's recommendations on these areas.
- Then fill the water tank section of the carpet cleaning machine with warm or hot water and a bit of detergent.
- Wash in straight lines, along the length of the flooring if at all possible. With each new passage, overlap the previous one by a few centimeters to avoid leaving any traces behind.



IMPORTANT

Use a carpet cleaning machine equipped with soft bristle rollers or microfibre rollers.

This method can be used for regular maintenance. But in that case, only treat the heavy traffic zones.

All the machines presented in the guide have been tested and approved by us. The most efficient machines are machines using «two contra-rotating cylinder brushes» technology.

Establish a maintenance protocol

How often you need to clean the flooring mainly depends on its location and the amount of traffic to which it is subjected.

We recommend you establish a maintenance protocol that will determine the cleaning frequency for each type of area.

Sample protocol:

HEAVY TRAFFIC AREA:

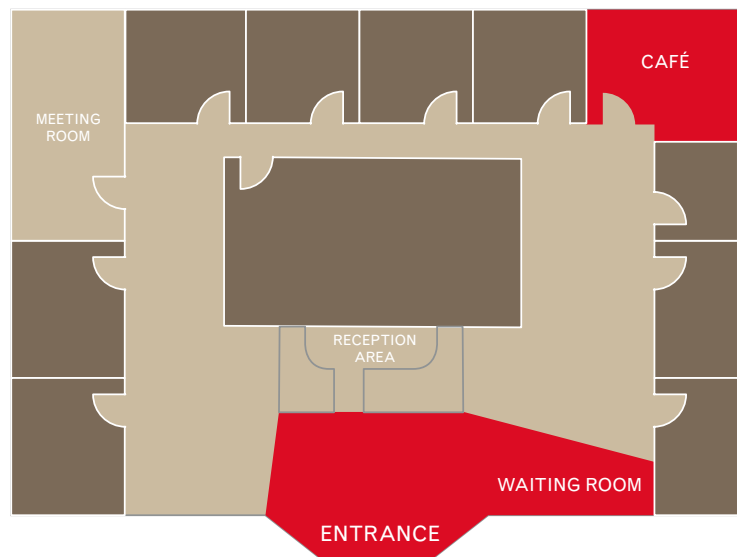
ONCE A DAY

NORMAL TRAFFIC AREA:

2 TO 3 TIMES A WEEK













MINIMAL TRAFFIC AREA:

ONCE A WEEK







Machine guide

Below is a non-exhaustive list of maintenance machines we have tested that have proven to be effective on Dickson flooring.

| Manufacturer | Machine | Technology | Cleaning Width | Available in version | | Contacts |
|---|--|---|-------------------|----------------------|----------|---|
| | | | | Wired | Wireless | |
| For heavily congested areas (rooms, individual offices, small shops, small restaurants ...) or areas smaller than 100 m²: | | | | | | |
|  | L20 / T20  | Two contra-rotating cylinder brushes | 20 cm 7,87" | Yes | No | USA: +1-800-422-7686 info@whittakersystem.com CANADA: Self-Pro Floorcare +1-360-513-7926 brian.ellis@selfprofloorcare.com OTHER: +43 3452 766 110 www.rotowash.fr www.rotowash.at |
|  | 280i  | Two contra-rotating cylinder standard brushes | 22 cm 8,66" | Yes | Yes | USA/CANADA: Nace Care Solutions +1-800-387-3210 gmason@nacecare.com www.nacecare.com OTHER: +39 055 876 437 www.duplexitaly.com |
|  | Multiwash 240  | Two contra-rotating cylinder standard brushes | 24 cm 9,45" | Yes | No | +44 (0) 23 8070 2200 sales@truvox.com www.truvox.com |
|  | BR 30-4 C  | Microfiber cylinder or roller brush + vacuuming | 30 cm 11,81" | Yes | Yes | +1-877-722-6555 www.kaercher.com/us |
|  | SC 100  | Roller brush + vacuuming | 31 cm 12,20" | Yes | No | USA/CANADA: +1-800-850-5559 www.advance-us.com OTHER: +32 24 63 44 16 www.nilfisk.com |
|  | Swingo 150 E  | Active-fiber roller+ vacuuming | 33.5 cm 13,19" | Yes | Yes | +1-800-827-5487 www.taski.com |

| Manufacturer | Machine | Technology | Cleaning Width | Available in version | | Contacts |
|--|--|--|--|----------------------|----------|---|
| | | | | Wired | Wireless | |
| For more open areas (hallways, collective offices, restaurants, cafeterias, shops ...) or areas smaller than 300 m²: | | | | | | |
|  | 340  | Two contra-rotating cylinder standard brushes + steam (option) | 28 cm 11,02" | Yes | No | USA/CANADA: Nace Care Solutions +1-800-387-3210 gmason@nacecare.com www.nacecare.com OTHER: +39 055 876 437 www.duplexitaly.com |
|  | L30 / T30 / S30  | Two contra-rotating cylinder brushes | 30 cm 11,81" | Yes | No | USA: +1-800-422-7686 info@whittakersystem.com CANADA: Self-Pro Floorcare +1-360-513-7926 brian.ellis@selfprofloorcare.com OTHER: +43 3452 766 110 www.rotowash.fr www.rotowash.at |
|  Powr-Flite | Multiwash 340  | Two contra-rotating cylinder standard brushes | 34 cm 13,38" | Yes | Yes | USA/CANADA: +1-800-880-2913 ext 5165 m.amos@tacony.com www.powr-flite.com OTHER: +44 (0) 23 8070 2200 sales@truvox.com www.truvox.com |
|  | BR 35-12  | Standard roller brush (red) + vacuuming | 35 cm 13,78" | No | Yes | +1-877-722-6555 www.kaercher.com/us |
|  | SC 250  | Standard roller brush or microfiber cylinder + vacuuming | 34 cm 13,38" | No | Yes | USA/CANADA: +1-800-850-5559 www.advance-us.com OTHER: +32 24 63 44 16 www.nilfisk.com |
| For more open areas (hallways, collective offices, restaurants, cafeterias, shops ...) or areas smaller than 500 m²: | | | | | | |
|  | T45 / S45 / B30  | Two contra-rotating cylinder brushes | T45 / S45: 45 cm 17,71" B30: 30 cm 11,81" | Yes | No | USA: +1-800-422-7686 info@whittakersystem.com CANADA: Self-Pro Floorcare +1-360-513-7926 brian.ellis@selfprofloorcare.com OTHER: +43 3452 766 110 www.rotowash.fr www.rotowash.at |

| Manufacturer | Machine | Technology | Cleaning Width | Available in version | | Contacts |
|--|--|---|--|----------------------|----------|---|
| | | | | Wired | Wireless | |
| For more open areas (hallways, collective offices, restaurants, cafeterias, shops ...) or areas smaller than 500 m² (continued): | | | | | | |
|  Powr-Flite | Multiwash 440  | Two contra-rotating cylinder standard brushes | 44 cm 17,32" | Yes | No | USA/CANADA: +1-800-880-2913 ext 5165 m.amos@tacony.com www.powr-flite.com OTHER: +44 (0) 23 8070 2200 sales@truvox.com www.truvox.com |
|  | 420  | Two contra-rotating cylinder standard brushes + steam (option) | 35 cm 13,78" | Yes | No | USA/CANADA: Nace Care Solutions +1-800-387-3210 gmason@nacecare.com www.nacecare.com OTHER: +39 055 876 437 www.duplexitaly.com |
| For open areas or areas bigger than 500 m²: | | | | | | |
|  | B45 / B60  | Two contra-rotating cylinder brushes | B45: 45 cm 17,71" B60: 60 cm 23,62" | Yes | No | USA: +1-800-422-7686 info@whittakersystem.com CANADA: Self-Pro Floorcare +1-360-513-7926 brian.ellis@selfprofloorcare.com OTHER: +43 3452 766 110 www.rotowash.fr www.rotowash.at |
|  | Spray Borg  | Orbital pendular+ microfiber-cotton pad (Super Zorb) | 40.6 cm / 43.2 cm 16"/17" | Yes | No | +1-760-295-2126 www.orbotusa.com |
|  | Swingo 350  | Standard roller brush or active-fibre cylinder + vacuuming | 38 cm 14,96" | Yes | Yes | +1-800-827-5487 www.taski.com |
|  | T1 / T1B  | Roller brush + vacuuming | 38 cm 14,96" | Yes | Yes | +1-800-553-8033 info@tennantco.com www.tennantco.com |
|  | R3  | Extractor / contra-rotating cylinder brushes + vacuuming (ready-space technology) | 38 cm 14,96" | Yes | No | +1-800-553-8033 info@tennantco.com www.tennantco.com |

Cleaning products guide

Below is a non-exhaustive list of cleaning products we have tested that have proven to be effective on Dickson flooring.

| Manufacturer | Regular cleaning (neutral or weakly alkaline detergent) | Deep cleaning (alkaline detergent) | Contacts |
|---|---|--|--|
| Dr. Schutz® GROUP | PU cleaner 0.5 % | Clean and strip/Schutz stripper up to 10 % | USA: +1-610-310-2412 OTHER: +49 228 953 520 www.dr-schutz.com |
| ECOLAB® | High Performance Neutral Floor Cleaner 0.5-2.0 oz/gal | Maxx Dual Action Floor Cleaner 0.25-1.0 oz/gal | USA: +1-800-35-CLEAN www.ecolab.com OTHER: +33 1 49 69 65 00 www.fr.ecolab.eu |
| KIEHL <i>die saubere Lösung</i> | Torvan Concentrate 0.3 % Econa Concentrate 0.3 % | Torvan concentrate 1 % Econa Concentrate 1 % | +49 8134 9305-0 www.kiehl-group.com |
| atout vert | Alcaline cleaner EVO <1 % TS EVO grease remover < 0.5 % Multi purpose floor grease remover 1% | Alcaline cleaner EVO 2 % TS EVO grease remover up to 10 % | +33 2 32 96 93 93 www.purodor-marosam.com |
| LABORATOIRES ROCHEX | Polyactif 0.15% Lumisol 1 % Roctonic 2 % | Roctonic up to 10 % | +33 4 50 37 49 54 www.laboratoires-rochex.com |
| Sealed Air Diversey Care | Taski Jontec 300 1 à 2 % | Taski Jontec Stride grease remover 1 à 2 % | +1-800-827-5487 www.diverseysolutions.com |
|  Werner & Mertz Professional | Tanet SR15 (manual ou mechanical) De 0.25 à 0.5 % Tanet Karacho (manual) De 0.25 à 0.5 % | Tanex allround 2 % Tanex Trophy 10 % | +49 6131 964 03 info.professional@werner-mertz.com www.wmprof.com |

Stain removing products guide

Before any use, we advise you to carry out a test on an invisible part of the flooring to validate the effectiveness of the stain remover. After use, the treated area should be rinsed with clear water.

| Manufacturer | Product name | Dosage | Type of stain | Contacts |
|---|-----------------------------|-----------|--|--|
| Dr. Schutz® GROUP | Elatex | Pure | Glue marks, rubber... | USA: +1-610-310-2412 OTHER: +49 228 953 520 www.dr-schutz.com |
| | Super détachant | | Oil, grease, tar, paint, lacquer, resin, ink, lipstick, wax, glue... | |
|  | Scraper EVO | Pure | Grease, oil, ketchup, gum marks | +33 2 32 96 93 93 www.purodor-marosam.com |
|  | Taski Sprint Spitfire Spray | Pure | Oils, marker ink, lipstick, grease.... | +1-800-827-5487 www.diverseysolutions.com |
|  | Roctonic | 10 to 20% | Soles marks | +33 4 50 37 49 54 www.laboratoires-rochex.com |
|  | Power Force | RTU | Greasy soils including black heel marks, crayon and ink | USA: +1-800-35-CLEAN www.ecolab.com OTHER: +33 1 49 69 65 00 www.fr.ecolab.eu |

Stain removing solutions guide

| STAINS | STAIN REMOVERS |
|---|---|
| Traces of acrylic glue and/or fresh paint | Lighter fluid / Naphtha or white spirit. After applying the solvent, carefully wipe the flooring. |
| Drop of dry paint, chewing-gum | Use a freeze spray and then delicately remove the paint/gum with a spatula. |
| Wine, beer, non-alcoholic beverages, milk, fruit, cream | Hot water and a neutral cleaning agent with a few drops of ammonia if necessary. |
| Chocolate, oil, coffee/tea, grease, tar | Hot water and powerful alkaline detergent. For tough stains, apply a solvent such as lighter fluid/naphtha or white spirit. Rinse thoroughly. |
| Shoe/scuff marks | Rub with a dry rag. |
| Ink, ball-point pen, marker, lipstick | Methylated spirits |
| Rust | A neutral cleaning agent and 10% oxalic acid |
| Blood | Cold water and ammonia |
| Cigarette burns | Scrape with a spatula and then apply a few drops of lacquer. |



IMPORTANT

Never use acetone, trichloroethylene, wax, greasy detergent or nail polish remover.



SAS DICKSON CONSTANT - capital 12.640.000 euros - 381 347 970 R.C.S Lille Métropole
Photos : Quais de l'image / Reason de plus / Fotolia / Getty images - Edition January 2018
Dickson Constant is a company of Glen Raven, Inc.

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